

**SCHEDULE 4: O&M WORKS REQUIREMENTS**

**CONTENTS**

- PART 1: OVERALL REQUIREMENTS
- PART 2: ROUTINE MAINTENANCE
- PART 3: HANDBACK
- PART 4: DESIGN AND CONSTRUCTION CRITERIA
- PART 5: SPECIFICATION
- PART 6: CERTIFICATION
- PART 7: REPORTS, INFORMATION AND RECORDS
- PART 8: THIRD PARTIES
- PART 9: LIAISON PROCEDURES
- PART 10: NOT USED
- PART 11: RESTRICTED SERVICES

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**PART 11 : RESTRICTED SERVICES**

**CONTENTS**

**Page Number**

1. Requirements.....2

Appendix A.....3

**1. Requirements**

- 1.1. The Company shall provide the Restricted Services included at Appendix A in accordance with the requirements of this Part 11.
- 1.2. The objectives of the Restricted Services shall be:
  - 1.2.1. to maintain a safe and environmentally acceptable environment on the O&M Works Site for Users, employees, staff, other persons and adjacent landowners and occupiers; and
  - 1.2.2. to protect the medium and long term integrity of existing assets within the O&M Works Site that shall remain as part of the O&M Works Site after the Full Service Commencement Date.
- 1.3. The Company, as a minimum, shall provide Restricted Services in accordance with Good Industry Practice. The O&M Works Requirements shall be deemed to be either equivalent to or better than Good Industry Practice in that context.
- 1.4. The Company shall implement such processes and procedures for records, reporting and information requirements as shall be required to ensure the effective delivery of the Restricted Services and compliance with this Part 11 and the other provisions of this Agreement.
- 1.5. The Restricted Services shall as a minimum include:
  - 1.5.1. Winter Service;
  - 1.5.2. Emergency response service.
  - 1.5.3. a level of Routine Maintenance that enables compliance with paragraph 1.2;
  - 1.5.4. such of the O&M Works Requirements in Parts 5 to 9, inclusive, of these O&M Works Requirements as are necessary to enable compliance with this Part 11 and the other provisions of this Agreement;
  - 1.5.5. abnormal indivisible load routing (Section 16 of Part 1); and
  - 1.5.6. planning applications (Section 24 of Part 1).
- 1.6. The Restricted Services referred to in Section 1.5 shall include the activities from Parts 1 and 2 of these O&M Works Requirements defined in Appendix A.
- 1.7. In addition, the Restricted Services referred to in paragraph 1.5. shall exclude the following activities from Parts 1 and 2 of these O&M Works Requirements:
  - 1.7.1. signing (Section 29 of Part 1);
  - 1.7.2. dealing with Category 2 Defects (Section 1 of Part 2) other than removal of Graffiti;
  - 1.7.3. carrying out Detailed Inspections (Section 1 of Part 2);
  - 1.7.4. carrying out electrical testing, unless a dangerous system is suspected (Section 1 of Part 2); and
  - 1.7.5. dealing with road condition surveys (Section 4.1 of Part 2).

**Appendix A**

**Restricted Services Requirements**

## RESTRICTED SERVICES REQUIREMENTS

<u>Activity</u>	<u>O&amp;M Works Requirements compliance</u>	<u>Cat 1 Defect Repairs only</u>
<b>Part 1 of the O&amp;M Works Requirements:</b>		
Defined posts (S.3)	✓	
O&M Manual (S.3)	✓	
Records, reports and Information (S.4)	✓	
TTMS (S.6)	✓	
Community and Public Liaison (S12)	✓	
Data Collection (S15)	✓	
Abnormal Indivisible Load Routeing	✓	
Emergency response service (S.17)	✓	
Defects and Damage (S.22), excluding Cat 2 Defects	✓	
Planning Applications (S24)	✓	
Customer Contact Service (S.26)	✓	
Correspondence etc (S.27)	✓	
Maintenance Management Plan (S.28)	✓	
Energy consumption (S.30)	✓	
Third Party Claims (S.31)	✓	
<b>Part 2 of the O&amp;M Works Requirements:</b>		
RMMS, Safety Inspections & Patrols and Night Inspections (S.1)	✓	
Carriageway, non motorised User facilities, covers, gratings, frames and boxes & kerbs, edgings and pre-formed channels (S.2.1-S.2.4)		✓
Removal of Graffiti (S2.2)	✓	
Drainage, including cleansing (S.2.5- S.8; S.2.12; S.2.13)		✓
Flooding (S.2.14) & ditches (S.2.9), including drainage flow obstructions		✓
Earthworks (S.2.16)		✓
Sweeping & cleansing, including litter (S.2.19)	✓	
Removing dead animals (S.2.20)	✓	
Vehicle & Pedestrian Restraint Systems (S.2.21)		✓
Fencing – all types (S.2.22)		✓

<b><u>Activity</u></b>	<b><u>O&amp;M Works Requirements compliance</u></b>	<b><u>Cat 1 Defect Repairs only</u></b>
Road markings & studs (S.2.23 & 2.24)		✓
Cleaning signs (S.2.25)	✓	
Signs repairs (S.2.25)		✓
Traffic signals – lenses cleaning (S.2.26)	✓	
Traffic signal maintenance, including lamp failures (S.2.26)		✓
Road lighting maintenance, including lamp failures (S.2.27)		✓
Graffiti removal (S.2.29)	✓	
Winter Service (S.3)	✓	
Superficial Structures Inspections (S.5.4.2)	✓	
Road Safety and Traffic Management (S.7)	✓	
Landscape maintenance, mowing (S.8.1)	✓	
Landscape maintenance, including trees, hedges (S.8.1; S.8.2)		✓